







PRIDE HOUSE

# **GL**\SGOW

**EVALUATION REPORT** 















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# Foreword

Pride House Glasgow was a focal point for the championing of LGBTI rights during the Glasgow 2014 Commonwealth Games, and did so in a very successful way.

With more than 6,000 visitors welcomed into a friendly, supportive and inclusive environment over the course of the eleven days of sporting competition during summer 2014, it is clear to see that equality truly matters to the people of Scotland.

I'm delighted to see in this report that Pride House Glasgow was so successfully received, and contributed so positively to the promotion of LGBTI rights and participation in sport.



I am very proud that Scotland should be the place where the first Pride House was hosted during any Games, what it stood for, and what it was able to achieve. It showcased the valuable contribution LGBTI people make to sport, and society more generally. It challenged homophobia and transphobia in sport and everyday life. And it left each and every Scottish citizen in no doubt that there should be no barriers to any of us in achieving our personal and sporting best.

Pride House Glasgow also contributed to another very important legacy from the Glasgow 2014 Commonwealth Games – that of the creation of a new generation of volunteers. This report provides a record of the range of new skills, connections and experiences the Pride House volunteers gained in their time working at the venue. As such, it gives me great pleasure to note that there is great enthusiasm amongst the Pride House volunteers to continue developing their skills in volunteering work.

As Minister for Sport, Health Improvement and Mental Health, I am honoured to represent a government dedicated to creating a modern, inclusive Scotland, one which protects and respects human rights, and one committed to building upon the success of the Glasgow 2014 Games to promote equal participation and access to sport. I'd like to congratulate and thank the staff and volunteers behind Pride House Glasgow for their work in truly bringing LGBTI inclusivity and rights to the fore during the Glasgow 2014 Games.

It is my hope that the legacy of Pride House will be the encouragement it provides for everyone to access and participate in sport, and that the welcoming and supportive environment it created will be common to all.

#### Jamie Hepburn MSP

Scottish Government, Minister for Sport, Health Improvement and Mental Health

# Introduction

Despite legislative progress in Scotland, social attitudes remain much harder to shift, and we know that lesbian, gay, bisexual, and transgender (LGBT) people still experience discrimination in many aspects of their lives. A staggering 97% of LGBT people have experienced an incident of anti-LGBT prejudice or discrimination in their lifetime<sup>A</sup>.

LGBT people's experiences of participation in sport, their concerns about taking part, and sadly even their experiences of being a fan or supporter of sports all tells us that sport is one area where homophobia, biphobia and transphobia remains at its strongest. We know that this begins very early in the strictly gender policed environments of physical education in Scottish schools<sup>B</sup>.

We also know that 79% of people in Scotland believe that there is a problem with homophobia in sports We must raise awareness of these barriers and overcome them if we are to get LGBT people of Scotland physically active and participating in sport.

The Commonwealth Games, Glasgow 2014, offered up an opportunity to take awareness raising action, as well as a platform for participation. During this time, LEAP Sports Scotland led Pride House Glasgow. This report gives an overview of the project, reports on some of the events and projects which were woven together to create the whole festival, and examines some of the evaluation data to consider the impact of Glasgow having a Pride House Glasgow during the Commonwealth Games.

Over 6,000 people visited Pride House during the Commonwealth Games 2014.





Note on the use of terms: This report uses both terms LGBT and LGBTI. Pride House took place at a point where the term LGBT was still more widely used as an acronym for lesbian, gay, bisexual and transgender, and this is reflected in much of the report. Since this time, in an effort to recognise intersex people, the term LGBTI has been more prevalent. Where this term was used in an event, quote, or a particular piece of work, then this term is used in the report.

- 1. Sheboom playing at Pride House
- 2. Visitors enjoying Pride House
- A. Equality Network 2015 http://goo.gl/wYzHqX
- B. LGBT Youth Scotland 2014 www.lgbtyouth.org.uk/GameChangers
- C. Equality Network 2012 http://goo.gl/iLwOZE

# **Key Headlines**

#### **OVERVIEW**

- Over 6,000 people visited Pride House during the Commonwealth Games 2014.
- 90 Pride House events took place, 63 in Pride House, 5 using Pride House as a base, and a further 22 events in other areas of Scotland.
- Pride House received direct funding of £35,000. This was £25,000 which came from The Scottish Government, and a further £10,000 from the Big Lottery Celebrate Fund.
- Pride House Glasgow was the first Pride House ever to be delivered at a Commonwealth Games, and the first ever to receive direct support and funding from a host Government.
- Many events on the programme were provided for free through sponsorship and support from local and national businesses.
- People from at least 39 different countries and territories
   (23 Commonwealth and 16 other) visited Pride House
   (39 were recorded as having signed in).
- 33 different sports groups, clubs or associations were involved in the delivery of Pride House and its programme; this includes LGBT specific sports groups.
- 35 non-sports group partners were involved in the delivery of Pride House and its programme.

**VOLUNTEERS** 

- 54 dedicated volunteers were involved in the delivery of Pride House, many of whom worked as venue staff, and many others involved in planning, marketing, merchandising and other behind the scenes work.
- 17 of these volunteers had tried to become Clydesiders (official Commonwealth Games volunteers) and were unsuccessful, 3 were Clydesiders as well as Pride House volunteers, and 34 were Pride House only volunteers
- Over 1500 volunteer hours were spent on Pride House in total, with over 900 of those during the Commonwealth Games period.
- 93% of volunteers reported an increase in confidence as a result of volunteering for Pride House.
- 88% of volunteers reported an increase in connectedness to people, communities or movements as a result of volunteering for Pride House.
- 60% of volunteers felt that they had learned new skills that would be useful to them in the future.
- 71% of volunteers expressed an intention to volunteer again in a sports, LGBT or community project.

90 Pride House events took place, 63 in Pride House, 5 using Pride House as a base, and a further 22 events in other areas of Scotland



- 1. Mary Fee MSP visiting Pride House
- 2. Singer Julie Price entertaining the audience
- 3. Talented volunteers providing some entertainment
- 4. David Grevemberg, CEO, Glasgow 2014 at the launch event



#### **SPORTS**

- Over 50% of participants in sports activities reported that they didn't currently take part in any sports.
- 63% of participants stated that they were interested in finding out more about sports clubs, 59% of whom reported no current activity.
- 57% of participants stated that they learned more about opportunities to get involved in sport or activity as a result of their visit.
- 60% of participants stated that they were more likely to get involved with something sport, LGBT or community-related as a result of visiting Pride House.

#### **TOURISM**

- 77% of participants felt that the event they attended showcased Scotland as a destination for tourism and culture.
- 88% of participants felt that the event they attended promoted Glasgow and Scotland.



Over 1500 volunteer hours were spent on Pride House in total, with over 900 of those during the Commonwealth Games period.



# History of the Pride House Movement

Major sporting events include temporary, carefully designed places for athletes and officials from various countries to socialise — GB House, USA House, Canadian Pavilion, Russia House and so on. Prior to the Vancouver Olympics in 2010, Pride House was conceptualised by Dean Nelson as a similar "house" set up specifically for gay and lesbian athletes and their friends and families.

Pride House at Vancouver/Whistler demonstrated the great potential for such initiatives to highlight and showcase equality and human rights issues in sport, and buoyed by its success, interest grew amongst LGBT sports and human rights activists around the world to adopt this model. Pride House International was formed<sup>p</sup>.

#### **LONDON 2012**

An initial project to host a Pride House during London 2012 collapsed due to a lack of support and sponsorship. At the 11th hour, a number of community representative organisations led by Pride Sports<sup>E</sup> formed a consortium and delivered a 5 day Pride House, hosting hundreds of visitors to a series of events over this time.

#### **SOCHI 2014**

Equality and human rights issues within major international sporting events were brought into sharp focus internationally when activists in Russia attempted to set up a Pride House at the 2014 Winter Olympics in Sochi. The Russian Ministry of Justice refused to approve the registration of the NGO (non-governmental organisation) set up to organise the project. In subsequent legal proceedings, the ban was upheld on the basis that Pride House would be inciting "propaganda of non-traditional sexual orientation which can undermine the security of the Russian society and the state, and provoke social-religious hatred, which is the feature of the extremist character of the activity".

In an attempt to highlight these issues, members of Pride House International lobbied their own National Olympic Committees to run Pride House events within their own social spaces or embassies. Pride Sports and LEAP Sports Scotland led this in the UK, writing to Lord Coe as Chairman of the British Olympic Association, but with no impact. In a mark of solidarity, Pride House International then co-ordinated a huge movement of 'Remote' Pride Houses in various parts of the world, including a programme of 12 events organised across Scotland by LEAP Sports Scotland, and featured events run by groups such as Glasgow Parkour Girls, Hotscots F.C., Saltire Thistle F.C., and Doonhame Derby Dolls amongst others.

#### OTHER PRIDE HOUSES

Pride House branded events also took place at UEFA 2012 and the Brazil World Cup 2014. Future Pride Houses are planned in Toronto 2015<sup>6</sup>, Rio 2016, Pyeongchang 2018 and Tokyo 2020. The Toronto House is set to be the biggest Pride House event ever to take place.

#### THE JOURNEY TO PRIDE HOUSE GLASGOW

In 2011, LEAP Sports Scotland began a process of consultation with LGBT people in Scotland to find out their views of the Commonwealth Games, to hear how they were interested in personally getting involved in the Games and what they thought it might mean for LGBT and wider equality issues. We also started to talk about legacy, and think about what we might hope to get out of the opportunity of the Games. Our early online consultation had responses from 425 people and led to a proposal to develop a virtual Pride House, an online hub for athletes and visitors giving information and advice, signposting to support and LGBT commercial venues, and to showcase equalities work and the events of the LGBT sports groups across the country. We proposed to complement this by a stewardship programme

D. Pride House International website: www.pridehouseinternational.org

- E. Pride Sports website: www.pridesports.org.uk
- F. Andy Harley (15 Mar 2012). "Judge bans Winter Olympics gay Pride House". Gay Star News

Early online consultation had responses from 425 people and led to a proposal to develop a virtual Pride House, an online hub for athletes and visitors giving information and advice.



- 1. Two months before Pride House opened
- Pride House exterior front; the week before opening
- Candles of Solidarity at Ten Pin Bowling, Scottish
- 4. First Minister Alex Salmond signing the visitors book
- 5. Doonhame Derby Dolls Rainbow Bout, Scottish Remote Pride House Event. Sochi 2014











(training LGBT community members to be ambassadors to LGBT visitors), and by a key reception event (aiming to have an LGBT reception within Scotland House).

Our original objectives were:

- Inspire: to engage with members of the Scottish LGBT community by generating 'buzz' and excitement about sport and thereafter demonstrating the health and social benefits of sporting participation.
- Engage: to build on new enthusiasm and encourage active participation in sport in the run up to and during the Commonwealth Games.
- Deliver: our aim was to work with sports clubs and community partners to continue to publicise and encourage sporting participation beyond the 2014 Games.

In 2012, LEAP Sports Scotland was the beneficiary of the Commonwealth Games Legacy for Communities programme, and with the support of the Scotlish Community Development Centre<sup>H</sup> we undertook a series of consultation workshops to develop legacy plans. This made it clear that the LGBT community wanted to see a high visibility of equalities issues within the Games themselves, as well as more pragmatic and physical ways to get directly involved in the Games, and to celebrate the Games. Our thinking was quickly revised, and we set about drawing up proposals for a Pride House as a physical space.

Our original objectives were incorporated into Pride House Glasgow objectives, whilst our activities were delivered as part of Pride House Glasgow. For example, the planned stewardship programme became our hugely successful Pride House Volunteer programme; and our 'Formal LGBT Reception' became several receptions and events in Pride House.

The aim of Pride House Glasgow was that it: aimed to be a welcoming place to view the sports competitions of the Commonwealth Games, to enjoy the event, to learn about LGBT sport and homophobia in sport, and to build relations with mainstream sport. In fitting with other Pride Houses' it sought to be a venue welcoming LGBT athletes, fans, and others and their allies during international sporting events.

Despite legislative progress in Scotland, social attitudes remain much harder to shift, and we know that lesbian, gay, bisexual, transgender and intersex (LGBTI) people still experience discrimination in many aspects of their lives. A staggering 97% of LGBT people have experienced an incident of anti-LGBT prejudice or discrimination in their lifetime<sup>A</sup>.

Experiences of participation in sport, concerns about taking part, and sadly even being a supporter of sports means that sport is one area where homophobia, biphobia and transphobia remains at its strongest. We know that this begins very early in the strictly gender policed environments of physical education in Scottish schools<sup>8</sup>.

We also know that 79% of people in Scotland believe that there is a problem with homophobia in sports<sup>c</sup>. We must raise awareness and overcome these barriers if we are to get LGBTI people of Scotland physically active and participating in sport.

The Commonwealth Games, Glasgow 2014, offered up an opportunity to take awareness raising action, as well as a platform for participation. During this time, LEAP Sports Scotland led Pride House Glasgow. This report gives an overview of the project, reports on some of the events and projects which were woven together to create the whole festival, and examines some of the evaluation data to consider the impact of Glasgow having a Pride House Glasgow during the Commonwealth Games.

# Aims and Objectives of Pride House

#### The objectives planned for Pride House were:

#### **CELEBRATE**

Pride House will celebrate Scotland's LGBT community, particularly in the arts and in sport.

#### **PROMOTE**

Pride House will promote Scotland to the world's LGBT community as a place to live, work, visit, study and do business and will promote its commitment to equality.

#### **WELCOME**

Pride House will welcome the world's LGBT community to Scotland during the Commonwealth Games.

#### **COLLABORATE**

Pride House will bring together a range of organisations both within the equalities sector and beyond to collaborate in creating the programme for the Games and a legacy for the future.

#### **INCLUDE**

Pride House will specifically include the LGBT community in Scotland and abroad in the celebration of the Commonwealth Games, Homecoming Scotland and the Culture 2014 programmes to inspire the engagement of LGBT in sport both during and after the Games.

These objectives were a clear fit with the wider Commonwealth Games legacy programme, and in particular fitted with the 'Active' and 'Connected' strands of the programme<sup>J</sup>.

We collected 375 individual responses to these surveys throughout the time of Pride House.



- 1. Staff member enjoying the family zone.
- 2. Cast of 'Testimony' from Ignite Theatre.
- 3. Artist Drew Taylor hosting 'Loveclub'.
- I. From the official Pride House International Website: http://goo.gl/468LPy
- J. http://goo.gl/E9scJR



We undertook a media analysis, and particularly looked at how communities and visitors interacted with us via social media.

#### **EVALUATION METHOD**

We designed Participant Surveys which were to capture key information in relation to our aims and objectives, and information relating to sport, tourism and culture. We collected 375 individual responses to these surveys throughout the time of Pride House. In addition, we've had 52 semi-structured interviews which have helped us to explore the findings in greater detail. What we've learned from those is woven through this report, and the breakdown of the data can be found within Appendix 3 at the end of this report.

As well as the events and participation, we evaluated impact on other key stakeholder groups, which included our volunteers and events organisers. The volunteer programme was evaluated through a selection of volunteer interviews as well as an evaluation and celebration event where we asked volunteers to give us their experiences, highlights and learning points. This is detailed later in the report.

Finally we undertook a media analysis, and particularly looked at how communities and visitors interacted with us via social media. This information is also incorporated into the report, and you will see many of the tweets and photos which were sent to us throughout the course of Pride House Glasgow.

It is hoped that further evaluation might be found in future legacy research.

#### **KEY LEARNING**

We underestimated the footfall and the busyness of the Pride House environment during the time. We were very grateful to have two people whom we'd appointed to undertake the participant surveys and semi-structured interviews. A full dedicated evaluation team would have been useful, and having a venue with the option of having a quiet space to allow for such activity to take part, would have been useful.





### **CELEBRATE**

#### **AIM**

Pride House will celebrate Scotland's LGBT community, particularly in sport and the arts.

#### **ACHIEVEMENTS**

Pride House celebrated and gave visibility to Scotland's LGBT community across a range of interests and backgrounds

Pride House showcased the work and activity of a range of different organisations and individuals

LEAP Sports worked with LGBT organisations and LGBT sports groups to celebrate their achievements, and to promote and enjoy Pride House as a venue for engagement with the Commonwealth Games.

#### **SPORTS EVENTS**

- 75% of those surveyed were very satisfied with LGBT representation in Pride House.
- 75% of those surveyed strongly agreed that the sports event they attended was a good use of their time.
- 70% of those surveyed strongly agreed that they achieved what they hoped to by attending that particular sports event.

#### **CULTURE EVENTS**

- 88% of those surveyed were satisfied or very satisfied with LGBT representation in Pride House.
- 74% of those surveyed felt that the culture event that they attended was a good use of their time.
- 90% of those surveyed felt that by attending that particular culture event they achieved what they hoped to.

# **VOLUNTEER COMMENTS**

"If the whole of Glasgow felt like it was involved in one giant big party, then Pride House was a wonderful extension of that atmosphere, and amidst the exploration and reflection, there was an overwhelming expression of celebration."

"I got 'dragged along' to help out on the bicycle tour of Glasgow, and ended up having a total blast."

"The "Love Club" created a "Fringelike" environment within Pride House, celebrating culture and human rights."

#### **PARTICIPANT COMMENTS**

"I felt that the reflection and focus on human rights issues and the opportunity to express views on those issues were very well balanced with a celebration of how far equality has progressed, but also a celebration of the many activists and individuals working hard across the world to achieve that."

"The closing ceremony party was great, it brought everyone together in celebration."

"There seemed to be a real party buzz for people being able to access the space itself, let alone the events, it was a way for people to be part of the Games. I watched quite a few of the sports events in Pride House, and always had a great time." 90% of those surveyed felt that by attending that particular culture event they achieved what they hoped to.



'I got 'dragged along' to help out on the bicycle tour of Glasgow, and ended up having a total blast.'

- 1. Sheboom playing outside Pride House
- 2. Loveclub event at Pride House
- 3. Taking part in the open badminton tournament
- 4. Lucy Holmes-Elliott, Gameface Artist
- 5. Garry MacLaughlin, Gameface Artist





Scott Cuthbertson @ScotCuthbertson • Aug 3

Amazing atmosphere at the #pridehouseglasgow closing ceremony party! @misterhsk on the stage whoop whoop

Read more tweets at twitter.com/hashtag/pridehouseglasgow

#### **CASE STUDY: Gameface @ Pride House**

Pride House had artists in residence working on the Gameface project as a result of their LGBT History Month Cultural Commissions.

#### **LEGACY**

Gameface involved meeting people as they came into Pride House, chatting to them, and asking if they'd like to take part in the live art project. The artists photographed them, did digital sketches and projected those onto the wall, before painting portraits in a quick, Fauvist style. Pride House was a hub of activity of all kinds, with a range of people coming in to use the space. The project allowed the artists to really capture that - they did portraits and sketches of politicians, athletes, delegations, staff, participants and the public.

Lucy said "We got to see first hand how popular the venue was, and we recorded for posterity a snapshot of the people who enjoyed it. That work has been published online as a short film, and the images have been retained and displayed on both our blogs, with a view to maintaining an archive online, a record of our celebrations of the Commonwealth Games".

#### IMPACT

The Gameface project had a lasting impact for both artists. Lucy and Garry were both recipients of the LGBT History Month Cultural Commission funds, and Gameface tied into the work both had done on those. Lucy has continued to explore painting since then, developing an exciting new style and body of work for exhibition later in 2015, while Garry has used the experience of capturing portraits as digital sketches to inform his work on the In My Day animation. They developed a great working relationship that will last beyond Gameface, and will hopefully result in more collaborative work in the future.

The impact for the broader audience has been to keep a record of the people who came to Pride House, in a variety of media, and to represent for the wider public how exciting the venue and activities were.





# **PROMOTE**

#### **AIM**

Pride House will promote Scotland to the world's LGBT community as a place to live, work, visit, study and do business and its commitment to equality.

#### **ACHIEVEMENTS**

Pride House promoted Scotland to the world's LGBT community during the Commonwealth Games.

Pride House promoted Scotland's progress in equality for LGBT people.

Pride House built LGBT participation in sport by promoting LGBT friendly sports clubs and initiatives.

- 77% of respondents agreed or strongly agreed that the event they attended showcased Scotland as a destination for tourism and culture.
- 88% of respondents agreed or strongly agreed that the event they attended promoted Glasgow and Scotland.
- 77% of respondents agreed or strongly agreed that the event they attended improved their view of Glasgow and Scotland on the whole.
- One-third of all respondents at tourism-focused events were from outside Scotland.
- Many participants commented that the space reflected the warmth and friendliness of a Glaswegian and a Scottish welcome.

A number of our events combined sport or culture with tourism opportunities such as our walks, the Gay Outdoor Club and Outdoorlads events, and our bike tour of Glasgow.

Pride House Glasgow was also seen as in inspiration to future Pride Houses. Bal Gosal, the Canadian Minister for Sport visited Pride House in advance of Pride House Toronto taking place during the 2015 Pan American Games. Todd Severson from the Organising Committee of Rio 2016 came along to pick the brains of the Pride House Glasgow team, who were able to give him lots of advice and put him in touch with LGBT sports activists in Brazil, already keen to work on a Pride House initiative.

# **VOLUNTEER COMMENTS**

"We had great conversations with passers-by who had little or no LGBT knowledge or hadn't really thought of the issues."

"One of my highlights was hearing a mother educate her children in tolerance after using the venue".

"Tommy and I delivered programmes to people around Glasgow who really wanted to listen and find out what was going on at Pride House"

#### PARTICIPANT COMMENTS

"During the LGBT History walk, several members of the public joined in and commented that they found Glasgow LGBT history to be new to them and interesting".

"I felt that the message of the opening ceremony was solidified by PH's existence. I felt that it was a concrete demonstration of the principles of equality."

"Total OMG moment at the closing party with my friend - it was a really emotional event already and then we just lost it when the video of Desmond Tutu came on and he was praising Glasgow and Pride House". "We had great conversations with passers-by who had little or no LGBT knowledge or hadn't really thought of the issues."





- Cllr Gordon Matheson, Leader of Glasgow City Council speaking
- 2. About to head off on our Glasgow tour by bike
- 3. Hillwalking for Beginners day at Ben More
- . Todd Severson, Director of Services, Brazil 2016
- The Honourable Bal Gosal, Canadian Ministe for Sport







Marco Biagi @MarcoBiagiMSP • Aug 7
One of legacies of @Glasgow2014 will be the inspirational example of @PrideHouse2014 and others. Larguid today in Ledurand.

Read more tweets at twitter.com/hashtag/pridehouseglasgow



#### **KEY LEARNING**

Pin badges are a much sought out asset, you can never make too many.

You really need to have a team dedicated to marketing merchandise and making sure that stock is being sold. When it is subsumed into the role of the Pride House Welcome Team, it becomes a secondary or distant consideration.

#### **CASE STUDY: Online Blog**

One of the main purposes of a Pride House is to create a space where ideas can be shared and dialogue can flourish. LEAP Sports Scotland recognised that in our digital age, lots of the conversations we were seeking to have would often otherwise start online – so we created a blog to run in the build-up to and during Pride House Glasgow, and invited submissions. The blog gave us a way to promote and discuss many of the key messages we wanted to include in Pride House, whilst also providing a way to include many of those for whom getting to Glasgow to participate in Pride House would not be possible. Topics covered ranged from the 'feel good factor' of sporting participation to the Stockholm Consensus; from the need for LGBT-specific sporting events to the human rights records of countries throughout the Commonwealth. The Pride House blog served as a microcosm of the issues that would be addressed in Pride House itself, and with submissions made by a diverse group of contributors it also reflected the participative and inclusive ideals of the Pride House concept.

You can still read many of the articles by logging into the LEAP Sports website www.leapsports.org/blog

#### **MERCHANDISING**

We had a small team of design volunteers who created a range of promotional products for sale. The range consisted of:

- T-shirts
- Pin badges
- Badges
- Wristbands
- Travel mug
- Shopping bags

We eventually didn't produce t-shirts as the overhead costs were so great, and the range of sizes were such an unknown. Many of our other products became give-aways to dignitaries and delegations. Pin badges and badges were completely sold out. We sold 70% of our travel mugs and wristbands but only around 20% of our shopping bags.

# **WELCOME**

#### AIM

Pride House will welcome the world's LGBT community to Scotland during the Commonwealth Games.

#### **ACHIEVEMENTS**

Visitors to Scotland received a friendly welcome and insight into the LGBT community and life in Scotland.

LGBT people received increased information on Scotland as a place to live, work, study and visit.

- It is not possible to state with certainty how many different nations visited Pride House, but our visitors book revealed at least 23 different Commonwealth nations and territories were represented, and visitors from at least a further 16 countries all signed in.
- 84% of respondents felt that their Pride House experience was a positive one.
- 98% of respondents felt that Pride House was welcoming.
- 62% of respondents felt that they made useful contacts as a result of their visit to Pride House.
- 57% of respondents felt that they had received information on life in Scotland that would be useful to them.

#### **VOLUNTEER COMMENTS**

"People repeatedly said that they had been made to feel very welcome and thanked us for it."

"I spoke to a man who came in off the street who experienced homophobia in his local community and wanted to come in to feel safe and make friends."

"We spoke to a random couple who were just been passing by and we encouraged them to come in. They stayed all evening, they just loved the atmosphere."

#### **PARTICIPANT COMMENTS**

"It made a huge difference having events which were free to attend, allowing people to just come in and watch the games. I brought my Mum in and we had our sandwiches and watched the Triathlon."

"Excellent environment, staff so friendly and welcoming. Comfortable for those who have never been to an event like this before."

"Fantastic venue and friendly, welcoming staff."

#### **CASE STUDY**

I imagine that it will be impossible for me to reflect upon The Commonwealth Games in the future without thinking about Pride House. Why is that? In short, because of the tremendous welcome they provided to anyone passing through their doors. What also stands out, in my mind, was the family-friendly atmosphere that was deliberately created and around which everything else was centred. If these Games are to be recalled in the future as "The Friendly Games", then Pride House deserves credit for making a huge contribution to that friendliness.

84% of respondents felt that their Pride House experience was a positive one.





- 1. Delegates from Botswana visiting
- 2. Child enjoying Pride House
- 3. Watching cycling in Pride House
- Community Activist Gladys Patersor checking out Pride House
- Chris Olwage performing



Marc Cairns @marcgcairns • Jul 19
Tea and cake, courtesy of @trvllingtearoom, with @ryanjamesq at #pridehouseglasgow.
@Glasgow2014 #PrideGlasgow

Susan Aitken @SusaninLangside • Jul 22

#pridehouseselfie with lovely

#PrideHouseGlasgowpatron @MarcoBiagiMSP.

Great place - pop in during the Games.

Yelp Glasgow @yelpglasgow • Jul 23 Loving @SheBoomDrums at #PrideHouseGlasgow for the Opening Ceremony Reception!

Read more tweets at twitter.com/hashtag/pridehouseglasgow



The emphasis on the family was particularly welcome, not least because I have a young child. We felt that, unlike some other groups that claim to be "family-friendly", we were able to fully be ourselves, welcomed for who we are. This might seem something that we should take for granted, but the reality is that it is unusual for us to be made so comfortable.

It would be impossible for any of the many children visiting Pride House not to experience equality in action or to appreciate that differences are to be celebrated. We were at Pride House many times during the week, but the Family Zone event, run in conjunction with Rainbow Families, stood out to me. This was essentially a fun morning for children, with various sporting activities, games, singing and storytime. It managed also to be so much more; in bringing LGBTI families together it allowed many parents to chat, share experiences and generally socialise. We were allowed to feel connected and understood as LGBTI parents. As one dad, Sam, told us, it's "nice to have somewhere to go and have a break, be part of a group, talk to like-minded people and let the kids have fun." So, thank you Pride House for making us feel so welcome, accepted, and included.

Written by Andrew Page, and with thanks to Kaleidoscot

#### **TESTIMONY: CHRIS OLWAGE**

Chris was a performer and participator at Pride House Glasgow. As he continues his world tour, Chris sent us some reflections of his time in Glasgow.

It is not often that when on a tour of the World, as I was in my capacity as Mr Gay World 2013, do you get to come across a group of people, gathered for the sole purpose of unity, awareness, celebration and the facilitation of enjoyment though inclusion, that invite you into their bosom so completely and wholeheartedly.

From the moment I arrived at Pride House in Glasgow, during the Commonwealth Games, I was met and entertained by the most gracious of hosts, and not because I was a Mr Gay World, but because I had taken the time to walk inside the venue... which is all any person need do to receive the same. The walls were darted with LGBTQI+ information and there was a constant flurry of events, shows, talks and sporting related happenings; every moment was one of learning, fun and friendship.

My lasting impressions of Pride House were thus: I wish every town, city, and state had a place like Pride House. Not just for the duration of sporting events, but for the everyday folk who need a place of community, a place of safety and of kinship. What was accomplished over the duration of the Commonwealth Games was the earnest bonding of friendships, the recognition of potentials, the connection of like-minds and a place for some to feel a part of a community that is often suffering from fragmentation and unintended separation. I truly relished my time in Glasgow, not because of the city, or the weather, or the event... but because of the people that I came into contact with, and the lasting memories of the amazing Scottish hospitality.

# COLLABORATE

#### AIM

Pride House will bring together a range of organisations both within the equalities sector and beyond to collaborate in creating the programme for the Games and a legacy for the future.

#### **ACHIEVEMENTS**

collaborative projects within Pride House.

Projects created lasting legacy, especially on the themes of 'Connected'

and sectors.

- 33 different sports groups, clubs or associations were involved
- 35 non-sports group partners were involved in the delivery of Pride House and its programme.
- 78% of our partners who delivered events were satisfied
- 78% of our partners who delivered events were satisfied or very satisfied with the facilities in Pride House.
- 89% of our partners who delivered events were very satisfied with the appearance of Pride House.

#### PARTNER COMMENTS

"Very helpful staff and organisation (including pre-event); great

#### PARTICIPANT COMMENTS

"I signed up to the LGBT History Walk. There were spaces for 20 difficult to do a walk with so many people, but one of the resourceful Pride House team disappeared to a local rowing club and turned up 10 minutes later with a megaphone, it turned into a great night."

"I always thought I'd be rubbish at hillwalking but it was such a great

#### **VOLUNTEER COMMENTS**

"Partnership working was evident from the wide range of events and

"It was humbling to see LOADS of police officers enter Pride House,

89% of our partners who delivered events the atmosphere in Pride House.



- 1. Jackie Kay speaking at event
- 3. Culture 2014 after performance discussion
- 5. Patron Patrick Harvie MSP with Susan Calman





LGBT History Month @LGBTHistoryScot • Jul 27
Editor @zoestrachan with some of the contributors
to her Cultural Commissions anthology at
#pridehouseglasgow

Equality Network @LGBTIScotland • Jul 31
@Caledoniapa2 reflects on two years since the launch of #outforsport and the progress made at #pridehouseglasgow

Children's Comm Scot @RightsSCCYP • Aug 2
Great to be at #pridehouseglasgow at LGBT
Youth Scotland Reception

Read more tweets at twitter.com/hashtag/pridehouseglasgow



#### **TESTIMONY - PATRICK HARVIE MSP**

'The Commonwealth Games created a terrific atmosphere throughout Glasgow, but Pride House was a really special highlight for me. It brought together the games organisers and the local LGBTI community, political campaigners and cultural figures, sports fans and visitors alike. It showed not only that Glasgow's appetite for an LGBTI community space is strong, but also that we can enjoy a great Commonwealth Games without sidelining the human rights challenges which exist throughout the Commonwealth itself. I was honoured to be a part of the project.'

#### **GAME CHANGERS AND THE YOUTH PROGRAMME**

A full youth programme was delivered as a collaboration between LGBT Youth Scotland and LEAP Sports Scotland. Game Changers was a project and report by LGBT Youth Scotland designed to overlay the LGBT legacy work with the views of LGBT young people, ensuring that they had both a voice within consultation and legacy planning, and that they were visible and had ways to get involved with the games. It was important to not only have a series of events for young people as part of the programme, but to have a specific targeted programme which ensured that young people felt included and welcome at Pride House. Furthermore, the Game Changers report showed that as not all young people were able to make it to Glasgow to take part in Pride House events, there should be a series of Pride House events elsewhere, and as a result youth events took place in many other areas of Scotland including Dumfries, Edinburgh, Inverness and Perth.

- 9 Pride House volunteers (17%) were aged 25 or under.

The consultation behind the Game Changers report highlighted that LGBT young people wanted to have clear pathways to access the Commonwealth Games, to see LGBT visibility during the Games, and importantly to be a part of the movement which took an opportunity to engage with other Commonwealth countries<sup>K</sup> 'I would like LGBT people to be encouraged and promoted at the Commonwealth Games'; and 'I would like to help put a stop to the hate towards LGBT people in other countries' (Young people in the Game Changers report).

In order to realise this, a youth led campaign across the Games included creating a flag wall and a 10 foot high baton which was placed within Pride House, which young people from across the world came in to sign during the course of the Games (see picture below). A tie in with young artists as part of the multi-artist collaboration Plinth project also led to some exhibition pieces being displayed within Pride House such as 'Dreamboy'L.

'LGBT Youth Scotland was delighted to be a partner in Pride House at the GlasgowCommonwealth Games. It was fantastic to see so many LGBT young people getting involved as performers in the ceremonies, the Clydesiders programme and as volunteers and visitors at the heart of a movement like Pride House.' Fergus McMillan, Chief Executive, LGBT Youth Scotland.

#### **VOLUNTEER COMMENTS**

"I will always remember being part of Pride House during the Games, just being treated like any other volunteer even though I was only 16 and meeting famous people too."

"I remember one young lad who came into Pride House the day it opened and was pretty much there all day every day for the first 3 days. We told him on Day 3 that if he turned up again the next morning, he'd really need to wear a volunteer t-shirt and get involved. He was there for opening time the next day and every single day until the end after that – one of our most dedicated volunteers."

K. https://goo.gl/JNuCMZ

L. http://goo.gl/eii8Qs

# **INCLUDE**

#### AIM

Pride House will specifically include the LGBT community in Scotland and abroad in the celebration of the Commonwealth Games, Homecoming Scotland and the Culture 2014 programmes to inspire the engagement of LGBT people in sport both during and after the Games.

#### **ACHIEVEMENTS**

Pride House was inclusive of all strands of the LGBT community, and also welcomed visitors regardless of gender, race, nationality, religion and age.

Pride House was a safe and participative space for all strands of the LGBT community.

Pride House provided opportunities for volunteers to be included in the Games where some may have been unable or unwilling to participate.

It is hoped that Pride House also helped to increase the number of LGBT people signing up to take part in both LGBT and mainstream sport after the Games. Whilst we are able to report on an expression of interest and intent, we are not able to demonstrate this more widely. We hope to see future research work on legacy demonstrating this more clearly.

- 63% of respondents stated that they were interested in finding out more about sports clubs. (59% of these respondents reported they were not currently involved in any sports).
- 57% of respondents stated that they learned more about opportunities to get involved in sport or activity as a result of their visit.
- 60% of respondents stated that they were more likely to get involved with something sport, LGBT or community-related as a result of visiting Pride House.
- 51% of respondents identified as lesbian, gay or bisexual.
- 6% of respondents reported that their gender identity was different to the sex they were assumed to be at birth.

#### **VOLUNTEER COMMENTS**

Pride House was very inclusive for everyone, and the family events were massively successful. I didn't really expect this to be the case but the feedback was fantastic and made me feel proud to be part of Pride House.

Dates and Mates stood out for me as a brilliant way to acknowledge and celebrate that LGBT people come in all shapes, sizes and (dis)abilities.

I had originally applied to be a Clydesider and when I wasn't successful I didn't think I'd be able to really get involved in the Games. Getting involved in Pride House not only allowed me to contribute to the Games and to an agenda that I'm extremely passionate about, but I had the best time of my life, I want to do it all over again.

One young guy who visited Pride House every day was eventually given a volunteer T-shirt and asked to lend a hand. He didn't train up with the rest of us, but became a real asset to the team guite guickly.

60% of respondents stated that they were more likely to get involved with something sport, LGBT or community-related as a result of visiting Pride House.



- disability event
- 2. Palav Pantakar speaking
- 3. Youthzone Open Stage event
- 4. First Minister Alex Salmond with Michael Scott
- 5. Workshop on Women's Day at Pride House
- 6. Child enjoying one of the family events



#### PARTICIPANT COMMENTS

The welcome for my children and I was especially warm – this inclusiveness gives a strong message.

I appreciated the opportunity to have a safe walk-in location where you can meet like-minded [people] and encourage others to drop in and bury some of the myths surrounding LGBTI.'

The concept is admirable but inclusion should be a conscious process and more needs to be done to ensure inclusion of all strands of the LGBTI community.



Laura @laura\_sangster • Aug 3
@PrideHouse2014 thanks for welcoming Colin in from the rain today! Glasgow has tired him out, can't even stay up for Kylie

Lee Martin @LeeMartin4947 • Aug 3
Would love to see @PrideHouse2014 remain after
#Glasgow2014 a real asset for LGBTI people
everywhere #pridehouseclasgow #LGBTIEouality

Read more tweets at twitter.com/hashtag/pridehouseglasgow





# **Home Hosts**

In order to make it feasible for some international activists, speakers and artists contributing to the Pride House programme to be able to visit Glasgow and participate, a Home Hosts scheme was set up. The premise was that you could apply to be hosted whilst being in Glasgow and you would be matched to a volunteer who was willing to allow you to stay with them in their own home. The scheme allowed us to further diversify the Pride House program, and helped to engage a further set of volunteers, such as Alison.

Alison: We had a great time hosting our visitor during the Commonwealth Games. It made us feel really involved in the Games and Pride House – playing our part in making it a success. It was lovely to meet someone new and interesting, we enjoyed his company very much. We got the chance to attend events that we wouldn't have known about otherwise. It wasn't any trouble either, our guest was fabulous and because he was here to attend events he had lots of things to do so we were very happy to just hand over a set of keys and a couple of times we went out together or ate together. Give it a go, I'd recommend it, you'll get the chance to meet someone new, support a great cause and possibly make a friend!

Chris Olwage, who was the title holder of 'Mr Gay World' and known in his native country as a finalist in 'New Zealand's Got Talent' came to work and perform at Pride House and we helped make it possible through the Home Host scheme.

Chris's host Stephen said: I hosted Chris at my place in Dennistoun and really enjoyed the experience. I hadn't really given it much thought other than providing a bed space for someone to lay their head but at this time of culture and Commonwealth, it turned out to be a real joy as I learned all about Chris's cultural background and his travels and diverse talents and skills. Both LEAP and Chris made it a very stress free and unfussed process and I would be happy and confident to host again.

Chris said: I was so blessed to have been invited to partake as one of the many events that were on offer, and Hugh and his band of merry folk certainly made me feel every bit involved and important. I mean, I was given a place to stay and hosted by an amazing Scottish man, Stephen, who is truly a national treasure for his knowledge and willingness to imbue me with all Glasgow had to offer.

#### THE LEGACY FROM HOME HOSTING

As LEAP Sports Scotland moves forward and increases its profile and activity in international equality and human rights work, this scheme will be continued and will help us to deliver our work. Since the Games, we have hosted an international delegation from the European Gay and Lesbian Sports Federation, and hosted the whole group within our Home Host scheme.

Give it a go, I'd recommend it, you'll get the chance to meet someone new, support a great cause and possibly make a friend!



- 1. An introduction to Parkour
- 2. Sports discussion and quiz night
- 3. Chris Olwage speaking to a group of young people at Pride House
- 4. LGBTIQ Rights and Wrongs Panel
- 5. Wii sports night
- 6. Home Host, Alison

# A focus on LGBT sport

#### A FOCUS ON SPORT

Our community consultation made it clear to us that we should ensure that sport was at the centre of the core purpose of Pride House, and that the LGBT sports community had good opportunities for promotion and participation within the programme. We managed to achieve this through fixing a minimum allocation of 40% of the programme for sport and activity related events. We were also very grateful to the many athletes and delegations who visited Pride House.

#### LGBTQI RIGHTS (AND WRONGS)

A number of debates and discussions on LGBT issues in sport took place during Pride House. These included a discussion on barriers to sport for young people with the Liberal Democrat peer Lord Jim Wallace, a roundtable discussion on Intersex issues in sport, and a workshop on ethics in sport. On Day 2, a panel debate 'LGBTQI Rights (and wrongs)' took place. Organised by Lou Englefield, Director of Pride Sports<sup>M</sup>, it featured: Ian Braid, CEO British Athlete's Commission; Claire Harvey, Team GB Women's Sitting Volleyball Captain & Assistant Director at Youth Sport Trust; Suzanne Weckend Dill, Athlete's Chair of Commonwealth Games Federation and member of the Commonwealth Games Committee Board of Directors; Patrick Harvie, Green Party MSP for Glasgow; and Hugh Torrance, Chair of LEAP Sports Scotland and Pride House Glasgow organisers. The panel debated the opportunity for human rights within major sporting events, whether countries who were hostile to LGBT people should be awarded major sporting events, what more international bodies needed to do to support LGBTQI issues, and whether Pride Houses should be made mandatory in the future.

#### Continued over



The welcome for my children and I was especially warm – this inclusiveness gives a strong message.





M. www.pridesports.org.uk



# A focus on LGBT sport continued

There were a number of opportunities to discuss domestic issues and to consider the work still needing done to address equality in relation to sexual orientation and gender identity here in Scotland. At a special focus event, this was an area considered by: Stewart Harris, Chief Executive at sportscotland; Jon Doig, CEO of Commonwealth Games Scotland; Margaret Smith, Researcher for Equality Network and former MSP; Paul Fitzpatrick, Equalities Lead at Scottish Football Association; and Hugh Torrance, Chair of LEAP Sports Scotland. The speakers considered some of the key issues raised in the Out for Sport research, looked at the need for leadership, contrasted the differences of experiences across different sports, and considered the issues for athletes and supporters, as well as looking to the future of the launch of the LGBT Sports Charter in 2015.

CASE STUDY: AGAINST THE RULES

The European Gay and Lesbian Sports Federation exhibition 'Against the Rules' was first developed in the North Rhine-Westphalia region of Germany by SC Janus and partners. It was translated to English and opened in 2010 in Berlin. Since this time, the exhibition has been further updated and translated in several European languages and is now available in English, French, German, Hungarian, Italian, Slovenian, Slovak and Spanish. It does not claim to be exhaustive, but aims to help remove the taboos surrounding issues for LGBT people in sport, and draws attention to the various forms of discrimination against sexual minorities in sport.

The exhibition consists of 37 banners in total, giving introduction and information on elite athletes, discrimination, lesbian & gay clubs & federations, Gay Games, OutGames and EuroGames. Amongst those individuals celebrated are: tennis coach and former Wimbledon Champion, Amelie Mauresmo; Dutch football referee and gay rights activist John Blankenstein; English Premiership footballer Justin Fashanu; German cyclist and Olympic medallist Judith Arndt; Canadian swimmer and Olympic gold medal winner Mark Tewksbury; and Gay Games founder Tom Waddell.

During the Commonwealth Games, we received the exhibition in Glasgow and it was hosted in Glasgow's premier queer culture space, The Virginia Gallery. The exhibition was opened with a reception during the Games, and hosted hundreds of visitors during its 8 days there.

#### **KEY LEARNING**

We would seek to have an event take place within the Athletes Village in order to better involve participants.

We would have earlier dialogue with Games organisers to ensure that Pride House programmes appear in delegates welcome packs. We would seek to have an event take place within the Athletes Village in order to better involve participants.



- 1. Jon Doig, CEO Commonwealth Games Scotland
- 2. Lee Craigie of Team Scotland trying out the Smoothie Cycle
- 3. Photo Call for Team Scotland medallist Viorel Etko at Pride House
- 4. Promoting roller derby in Glasgow
- 5. Jake Andrewartha of Team Australia on stage with Comedian Suzie McCabe
- 6. The first winners of the Pride House legacy cup; Badminton tournament
- 7. Volunteers making the 'Reception' area
- 8. First Minister Alex Salmond with the volunteer team
- Volunteers with Pride House champion Peter Tatchell
- 10. Against the Rules exhibition













# Pride House Volunteers Team

From the very start of our Pride House journey we knew that we would need the support of volunteers to help us turn our vision into a reality, so we advertised the opportunity and invited interested parties to get in touch. February and July 2014, dozens of individuals e-mailed, phoned, Tweeted and met us to offer their support, as well as representatives from several local, national and international businesses.

Volunteer training and induction was conducted from May to July in the run up to Pride House opening; volunteers were split into six teams, each with a specific remit. Some got their hands dirty helping to clean and decorate the venue; others put their IT skills to good use and helped to develop our online content. With an overall volunteer team of 54, a core group of 27 volunteers assisted with the day-to-day running of Pride House Glasgow, with some additional peripheral support from other individuals. They welcomed guests; they assisted with event set-up; they showed people around; they cleaned and tidied and organised, and kept the venue running as smoothly as possible. Our volunteers worked over 1,500 hours in total, with over 900 worked in Pride House alone.

Due to the uncertainties around funding our main volunteer recruitment drive happened later than we would have liked. In the evaluation many of our volunteers commented that they would have preferred to have been involved from much earlier in the process.

We are enormously proud of the contribution that our volunteers made to the success of Pride House Glasgow, and recognise that without them we simply couldn't have achieved as much as we did. Those who offered their time and efforts embodied the spirit of generosity that Glasgow is renowned for, and truly created a welcoming place and unique experience for everyone who visited Pride House.

#### **EVALUATION**

- 54 dedicated volunteers were involved in the delivery of Pride House, many of whom worked as venue staff, and many others were involved in planning, marketing, merchandising and other behind the scenes work.
- 17 of these volunteers had tried to become Clydesiders and were unsuccessful, 3 were Clydesiders as well as Pride House volunteers, and 34 were Pride House only volunteers
- Over 1500 volunteer hours were spent on Pride House in total,
   with over 900 of those during the Commonwealth Games period.
- 93% of volunteers reported an increase in confidence as a result of volunteering for Pride House.
- 88% of volunteers reported an increase in connectedness as a result of volunteering for Pride House.
- 60% of volunteers felt that they had learned new skills that they would be useful to them in the future.
- 71% of volunteers expressed an intention to volunteer again in a sports, LGBT or community project.

Volunteer training and induction was conducted from May to July in the run up to Pride House opening; volunteers were split into six teams, each with a specific remit.



With an overall volunteer team of 54, a core group of 27 volunteers assisted with the day-to-day running of Pride House.







#### WHAT HAVE YOU GAINED FROM THIS EXPERIENCE?

'I loved being part of Glasgow Pride House. As a volunteer I wish I had been part of the old LGBT centres. It's been a good experience which I hope if a centre does come from the house I will jump at the chance of being part. Only downside was being so incredibly busy and not able to dedicate more time.'

'Gained more confidence in dealing with the public. Enjoyed meeting new people and getting involved. Learnt a lot more about the wider LGBTI community.'

'Enthusiasm to get more involved in community based work. More confidence to approach people face to face. A better understanding of different issues within our community. A better sense of how to manage myself and my time.'

'Given me more confidence in talking to strangers and passing on information about a subject I was quite passionate about. Also I've found it rewarding and feel a sense of personal pride because I've played a small part in history, and in making the world more aware of tolerance issues.'

'Have met new friends. I have enjoyed myself.'

'A better understanding of LGBT issues, feel more comfortable, feel more valued as a volunteer.'

'Working with other people in LGBT sports and social aspects, meeting new people (trans/lesbians) not much exposure previously, greater understanding of an LGBT centre, greater understanding of commonwealth issues, reinforced thinking around career aspects.'

'Pride House has been a good opportunity to meet new people, make new friends and engage further with the LGBT community in Glasgow. The project has highlighted a massive gap in the LGBT community, we need a place for people of all ages and for those who don't engage with the bar scene. I now have a greater passion for trying to make this happen and love to volunteer for a Glasgow LGBT community centre.'

'Huge fulfillment that Pride House Glasgow has been hugely successful and sends a positive message of inclusion around the globe. Well done!'

'Front of house experience, some new friends, satisfaction from extending the same warm friendly welcome to every single visitor I engaged with.'

'A greater sense of being a member of a community, facing a specific set of challenges and recognition of the interest non LGBT people have in resolving these challenges. Better understanding of the logistics and administration in making an event.'

'New friends, new contacts. It has helped me further my artistic career.'

'New friends, opportunity to network with other individuals and organisations. Learned more about LEAP and the work it does.'

# WHAT ARE YOUR PERSONAL REFLECTIONS OF BEING INVOLVED ... compared to previous experience of volunteering?

- Enjoyed it all.
- Less organised but very enjoyable and fulfilling
- More relaxed, less responsibility, less committed.
- I've enjoyed this more than other roles because it is good to spread the word to people who maybe had no idea of the struggles faced by the LGBT community.
- Much busier and less well trained.
- Pleasant and enjoyable.
- More inclusive and welcoming to all within our community.
- Because it is is inextricably linked to my sexuality, this has satisfied me in a way I've never felt before.
- Observed a richer level of enthusiasm than in other voluntary experiences.
- I wasn't volunteering previously, but everyone was amazing.
- Very fast and diverse programme, lots of moving about at times.
- Much more fun than any of my previous volunteering experiences, which have usually been service delivery or governance.
- Been brilliant.

# ...as to what you'll do next?

- A project that includes helping others, groups that get forgotten. Pride House Legacy
- Events for Older People, Governance & Board Work
- Varied community based work
- LEAP sports, Community Outreach, LGBT Events
- Quite keen to continue learning about sports roles/volunteering.
   Also possibly look to work with younger people to nurture
   I guess through the scary world of coming out
- Having things more local instead of main town
- Try to Get LGBT Youth involved in sports/health improvement
- Open to opportunities preferably with older LGBT more than Youth (but happy to understand issues)
- Running Events (sports?,) LGBT community centre, the whole community not specific groups.
- Working on an LGBT centre in Glasgow
- Providing the space for community members to meet to discuss and challenge issues. Community organising.
- I'm good with people and with art/photography but am fairly dyslexic, so not so good with writing. Really interested in LEAP sports and would like to work with more LGBT orgs.
- Would like to be able to work on global equality issues, eg Pride House Rio.



Much more fun than any of my previous volunteering experiences, which have usually been service delivery or governance.



Observed a richer level of enthusiasm than in other voluntary experiences.



I've enjoyed this more than other roles because it is good to spread the word to people who maybe had no idea of the struggles faced by the LGBT community.



- Sports/arts, event management, working with people with learning disabilities/older LGBT people.
- I enjoyed it all. I'd like to have an LGBT Celtic Supporters club.
  I need to have a way of getting in touch with interested parties.
- More with LEAP, sports/culture and events.

# ...as to what would have made your involvement better?

- Better communication of roles & needs, clarity in requirements
- I think a project like this needs a marketing or PR team together a lot sooner so that events are in place and being promoted.
   Also an earlier social media team.
- Being involved earlier
- More info sooner
- Better use of my skills, opportunities to raise funds/help people
- More time to get to know the people your working with and what you are going to do as a volunteer
- Having a key contact if need to chat about anything
- Earlier engagement of volunteers with projects. More direction to include ALL volunteers not just the ones who are proactive and able to take initiative on their own.
- Wider team to manage/better structure
- More organisation and explanation of roles to volunteers. Volunteers being willing to be proactive and do tasks out with the one they signed up for, if needing done.
- I think I/We should have provided greater clarity and definition of the roles of volunteers, agree role profiles and clarify our expectations of them.
- Clearer leadership amongst volunteers, leaders trained in volunteer management. Better rewards for volunteering
- Training opportunities / Personal development / opportunity to progress into employment.

#### Is there anything else about Pride House / your experience?

'I think Pride House shows that Glasgow needs an LGBT Centre which can hold a number of events.'

'I enjoyed this experience but would like to have been involved earlier and my skills to have been used better. It was a really great space with a great atmosphere.'

'Had an awesome time, it was hard work but friendly and welcoming atmosphere from board and other volunteers made it easier.'

'Thank you for a very enjoyable experience where I learned a lot and made new connections and friends. Made me feel I want to be more involved in the LGBT community in Glasgow.'

'The whole project and experience has been amazing. Thank you for such a fantastic opportunity folks and allowing me to meet a wonderful array of new people.'

'Thank you for a great opportunity it was fab.'

'I am an openly gay police officer and it was humbling to see LOADS of officers enter Pride House, be professional and a massive role model for the wider Police service. They engaged with patrons, had fun, enjoyed themselves and sent out a hugely profound message to an international audience, Big up to the Gay Police Association in Scotland. Impressed that the Chief Constable Steven House and BTP attended the space. WELL DONE! I need sleep!'

'Thank you for the experience, it was chaotic at times but rewarding.'

'Amazing 12 days, met some lovely people and made new friends. Keen to continue working with LEAP sports in anyway possible.'

'The folk who organised the house done remarkably well considering the limited amount of resources, time and commitment to other things. You all deserve a really big pat on the back. The volunteers have pulled together brilliantly. Collectively we should all be really proud of what we have achieved.'

'Great to be through in Glasgow to enjoy great experience both of Commonwealth Games and PH. Lovely people in Glasgow and PH.'



'I think Pride
House shows that
Glasgow needs an
LGBT Centre which
can hold a number
of events.'



'Great to be through in Glasgow to enjoy great experience both of Commonwealth Games and PH. Lovely people in Glasgow and PH.'



'Amazing 12 days, met some lovely people and made new friends. Keen to continue working with LEAP sports in anyway possible.'

#### **KEY LEARNING**

We would start the process of volunteer recruitment and involvement much earlier in the future.

We would have individual job descriptions for volunteers.

Volunteers who are well trained and properly inducted should be given greater responsibility.

We did not anticipate the level of high profile interest and we would therefore ensure that volunteers received media training if doing it again.









# The Inclusive Games

Major international sporting events help us to reflect on the inequality which continues to exist within sport. The Commonwealth Games brings a particular focus on the anti-LGBT laws of the majority of nations in the Commonwealth (see also page 34). The coming together of these issues brought about the need for a Pride House. Being one part of a wider equality and human rights strategy for the Games was a central part of what made Pride House a success.

42 of the 53 member nations of the Commonwealth continue to criminalise consensual same-sex activities between adults. LGBT activists have rightly questioned the best way to deal with countries whose LGBT laws and wider human rights records raise serious issues. This has been a difficult tension to resolve and the anger and hurt expressed in relation to such countries' inclusion in the games is understandable. Lobbying for a system where some countries might be banned on the basis of their human rights records was always going to be an unconvincing solution, especially when taking into account that many of the issues raised remain from a legacy of British colonialism and imperialism.

LGBT and human rights organisations collaborated with the Games organisers and the Scottish Government to determine the best way to address this issue. It was agreed that we needed to be led by the experiences of activists in Commonwealth countries as two weeks of high profile spotlights on human rights issues would not make an impact unless we could form relationships, support, inspire and empower our peers on the ground elsewhere in the Commonwealth. We also agreed that we would recognise how far Scotland has come over the course of successive Commonwealth Games but be clear about highlighting where inequalities remain. Finally, it was agreed that we would not employ condemnation or dominating positions; but that we made every effort possible to demonstrate inclusion and diversity, to welcome and inspire and to give clear strong messages about what these issues mean to us and their importance to us here in Scotland. This was summed up well in a Parliamentary legacy speech by Pride House Patron, Marco Biagi MSP who said 'We want to demonstrate the kind of Scotland that we are, that we want to be and that we are increasingly becoming'.

Prior to the opening ceremony, First Minister Alex Salmond spoke publicly about the commitment to equality as it was announced that the Scottish Government would fly the rainbow flag from its headquarters at St. Andrews House for the duration of the Games. At the Pride House opening ceremony party that evening, Peter Tatchell - Pride House Champion, Human Rights Activist and director of the Peter Tatchell Foundation-praised what he called a strong affirmative commitment to LGBT human rights as he told campaigners, activists and those gathered to celebrate, that:

"Alex Salmond's statement of support for gay rights at the Commonwealth Games in Glasgow is a first. The leader of no other host government at either the Commonwealth or Olympic Games has ever made such a positive pro-gay equality statement and backed it up with concrete visible support by flying the gay rainbow flag from government headquarters for the duration of the Games. This is a pioneering, trail-blazing statement by the leader of the host nation.""



Alex Salmond's statement of support for gay rights at the Commonwealth Games in Glasgow is a first.



- International Activist Frank Mugisha from
  Uganda at the Pride House Launch
- 2. Deputy Prime Minister Nick Clegg is interviewed for STV
- 3. Pride House Champion Peter Tatchell arrives at Pride House Glasgow
- The Glasgow Kiss; Hugh Moore the man whom John Barrowman kissed - visiting

   Dride House
- 5. Susan Calman at the Pride House launch;









The mood in Pride House was to be further buoyed when John Barrowman kissed a man as part of the opening ceremony, sending out the boldest statement yet. Susan Calman, another Pride House Champion said: "You can write all the words that you want but one kiss in front of 1.1 billion people does more to set out our stall with regards to our beliefs than any headline or opinion piece could. I'm pleased that equal marriage was celebrated and highlighted as part of what makes Scotland such a brilliant place to live. I'm a champion of Pride House, It's an amazing place. It's somewhere for athletes and tourists from other countries to come and talk or get advice...We can't lecture any country about what they do and their culture and history. But what we can do is say that Glasgow is a very forward-thinking place to live and a very accepting city."

The launch of the One Scotland campaign during the Commonwealth Games further contributed to the strong demonstrable commitment to equality which characterised the Glasgow Games. Many voices supported the work of Pride House and praised the efforts of the many campaigners and activists around the Commonwealth. Gordon Matheson, Leader of Glasgow City Council stressed that Pride House was important to ensure that everyone was welcome in Glasgow.

Archbishop Desmond Tutu said he was delighted to support the work Pride House Glasgow was doing and that we "..are contributing materially to the worldwide campaign against homophobia. I share Pride House Glasgow's vision of a world free of prejudice". He went on to say that he hoped the events would create a legacy that would help us to break down barriers in sport.

Jenni Kermode of Trans Media Watch called for continued legacy and paid tribute to activists, "...brave people in difficult circumstances, often working very hard to improve understanding of LGBTI people in their countries. It's a tough struggle but we've been making a lot of progress including progress in many countries where people only see what's bad, but there is a lot of good work happening too and a lot of improvement and I know that we can keep this up so let's stay in the Commonwealth spirit and let's make things happen".

On the issue of continued discrimination, John Bercow, Leader of the UK House of Commons described it as a matter of continuing sadness and a great challenge, whilst paying tribute to the diversity and equality demonstrated through Pride House and the Glasgow Games.

You can view these speeches by searching for 'Pride House Glasgow Closing Ceremony' on YouTube.

# Supporting those seeking asylum

In preparation for the Games, dialogue on dealing with refugee and asylum issues took place:

- with the LGBT Stakeholders reference group bringing Scottish Government into dialogue with LGBT communities
- between the Scottish and UK Governments
- with LGBTI organisations coming together with the Scottish Refugee Council and LGBT Unity

Just prior to the Games, the Scottish Refugee Council printed 'Asylum in the UK: A guide for LGBT people<sup>P'</sup> which was available in Pride House throughout the Games.

The Pride House strategy for preparation consisted of:

- being part of the dialogue described above
- working with partners to detail the country-specific issues and prepare knowledge and information for volunteers
- preparing internal guidance for volunteers and Pride House staff on refugee and asylum issues
- training for volunteers as part of their induction

There were 4 recorded instances of volunteers being asked about asylum issues and signposting to the booklet and to the Scottish Refugee Council. On a visit to Pride House as the Games were drawing to a close, Scottish Minister for External Affairs, Humza Yousaf spoke with volunteers and underlined the importance of the preparation and the joint approach.

During the Games period and since, there have been no recorded instances of Games related asylum claims on the basis of persecution due to sexual orientation or gender identity.

#LGBTIhro

There were 4 recorded instances of volunteers being asked about asylum issues















# LGBTI People of the Commonwealth

Of the 53 member nations of the Commonwealth, 42 continue to criminalise consensual same-sex activities between adults.

Across the Commonwealth lesbian, gay, bisexual, trans and intersex (LGBTI) people are denied equal access to rights, education, employment, housing and healthcare.

LGBTI People of the Commonwealth was an exhibition which began its journey to educate and inform people about the lives of LGBTI people from all over the globe at Pride House Glasgow. In all the exhibition has visited 14 locations across Scotland from the Scottish Borders to the Shetland Islands and in late 2015 it will travel to the Commonwealth Heads of Government Meeting (CHOGM) in Malta.

Related to the exhibition the Equality Network worked with partners the Kaleidoscope Trust, Glasgow University and Pride Glasgow to hold an international conference in advance of Glasgow games to highlight LGBTI human rights in the Commonwealth.

LEAP Sports and the Equality Network also called on the Commonwealth Secretariat to improve the lives of its LGBTI citizens, collecting over 2,500 petition signatures at Pride House and around Scotland.

The exhibition can also be read in book format, www.equality-network.org/commonwealth-book









- 2. Aberdeen LGBTI People of the Commonwealth
- 3. Patrons and Speakers
- 4. Cabinet Secretary for Commonwealth Games, Shona Robison MSP speaking at the launch
- 5 Against the Rules exhibition



Of the 53 member nations of the Commonwealth, 42 continue to criminalise consensual same-sex activities between adults.









Leap Sports and the Equality Network also called on the Commonwealth Secretariat to improve the lives of its LGBTI citizens, collecting over 2,500 petition signatures.



# Patrons and Champions

Pride House Glasgow enjoyed the patronage of a range of high-profile figures involved in sport and public life across Scotland, as well as the support of a number of champions who share our enthusiasm for equality and sport. Here's what they had to say about being a part of Pride House Glasgow:

#### **PATRONS**

'I am proud to be a patron of Pride House as I am proud of what Pride House stands for. I think it is important we celebrate the progress made towards equality for lesbian, gay, bisexual and transgender people here in Scotland [...] Pride House will facilitate the sharing of good practice, experiences and resources and provide a constructive platform for voices that may not have previously had the opportunity to be heard. It will promote the visibility, inclusion and participation of LGBT people by celebrating the contribution LGBT people make not only to sport but in society more generally, and I hope this will be conducive to challenging homophobia and transphobia in sport and producing role models LGBT people can aspire to.'

Shona Robison, MSP (Cabinet Secretary for Commonwealth Games, Sport, Equalities and Pensioners' Rights).

'While the cause of LGBT equality has come on leaps and bounds even in my lifetime, LGBT role models in sport are rare and so there must be many athletes who continue to hide their sexuality. I hope Pride House can help to normalise the place of LGBT athletes in sport, and make sure that the next generation of gay athletes come of age into a more tolerant and diverse sporting community.'

Marco Biagi, MSP

'Gay men and women can often feel excluded from mainstream sport so I am delighted to be a patron of this great initiative which will promote equality and help make it a Games to remember for LGBT Scots and visitors from around the Commonwealth.'

Bryan Burnett, Scottish radio and television presenter

'The Commonwealth Games offers Scotland an opportunity to make sport inclusive for LGBT people in Scotland, and more importantly to challenge the prejudice and discrimination that many Commonwealth governments still impose on their citizens. Now that we've made progress toward equality and human rights in Scotland it's vital that we help to achieve that around the world, and Pride House can help us build lasting link with activists in countries like Uganda, Nigeria and Brunei where equality isn't a matter of pensions and inheritance—it's a matter of life and death.'

Patrick Harvie, MSP (Co-convenor of the Scottish Green Party)

# Patrons and Champions continued

'I am delighted to support Pride House, which I am sure will be a great success during the Glasgow 2014 Commonwealth Games. Glasgow is famed for its welcome to all, and our guests will see the very best of the city this summer.'

Councillor Gordon Mathieson (Leader of Glasgow City Council)

'Sport breaks down barriers, creates and encourages diversity. These Commonwealth Games are for all of us. They will bring together the citizens of Glasgow and our guests. At Pride House there will be a welcome for all.'

Sir Menzies Campbell, MP and former British 100 metre record holder

'Pride House will be a great asset for the Games, and will provide essential support in the campaign for equality and diversity in sport. We must strive towards a culture that not only allows LGBT athletes to compete without feeling they have to hide their sexuality, but encourages many of them to become positive role models to ensure younger people are inspired to pursue their sporting potential.'

Alison Johnstone, MSP and former athlete who represented Scotland in the 800 and 1500 metres

'I am incredibly proud to become a patron of Pride House, a fantastic initiative promoting respect for human rights and positive social change. Glasgow 2014 continues to focus on using the power of the Games to change attitudes by celebrating diversity in everything we do and by delivering a truly inclusive sports programme.'

David Grevemberg, Chief Executive of Glasgow 2014

'At SportScotland our aim is to ensure that everyone in Scotland has more and better opportunities to be involved in sport. [...] We work closely with our partners in LEAP Sports Scotland and the governing bodies of sport to understand the barriers to participation for the LGBT community and Pride House has a very important role to play in encouraging increased engagement. I am very proud to be a Patron for Pride House and look forward to attending events during the Games.'

Stewart Harris, Chief Executive of SportScotland

'Whilst it is great that, for the most part, purposeful discrimination is behind us, the issue remains that much provision and services are geared towards the majority and that too often, minority groups go unnoticed. That is why places like Pride House are so important. Firstly, they recognise and demonstrate how valued LGBT people are in relation to participating in, organising, volunteering and supporting sport. Many of these people do so for little recognition or reward, but are often shining role models for so many people. Secondly, I believe they provide a place for LGBT people and anyone who wants to be inclusive to come together, celebrate their love of sport. That is why I am so honoured to be part of Pride House; valuing, supporting and broadening the experiences of our community.'

Claire Harvey, Captain of the Women's Sitting Volleyball team at the London 2012 Paralympic Games

Sport breaks down barriers, creates and encourages diversity. These Commonwealth Games are for all of us.





#### **CHAMPIONS**

'I am really proud and honoured to be a Champion of Pride House and to support the terrific work done by LEAP Sports Scotland. Pride House is going to be a valued meeting point for LGBT athletes and spectators from across the Commonwealth. It will be a visible, positive presence at Glasgow 2014. This is especially important for LGBT visitors from Commonwealth countries where homophobia and transphobia forces LGBT people to hide their sexuality and gender identity – and threatens them with arrest and violence.'

Peter Tatchell, human rights campaigner and director of the Peter Tatchell Foundation.

'I'm delighted to become a Champion of Pride House. It's a great initiative that will play an important role during the Commonwealth Games. Its ambition and ethos, coupled with the packed schedule of wonderful events, will help ensure that these really are the "Friendly Games" for everyone.'

Susan Calman, award-winning Scottish comedian, actor and writer.



Pride House will be a great asset for the Games, and will provide essential support in the campaign for equality and diversity in sport.





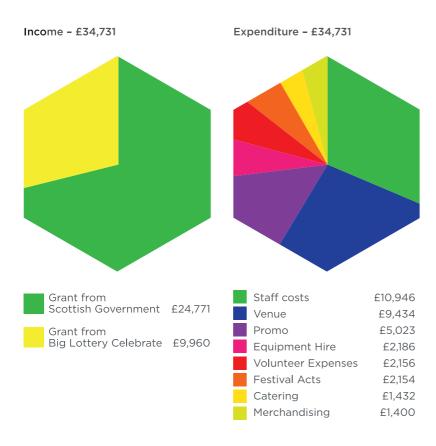
### After the Games

At the Commonwealth Games Legacy debate in the Scottish Parliament after the Games, equality and human rights work were recognised as a central theme in the Games by many contributors. Shona Robison stated:

Visitors and athletes alike saw at first-hand what it is like to be in a country whose Government is committed to an equal and fair society for everyone and has a progressive approach to human rights. The rainbow flag has been flown in solidarity with lesbian, gay, bisexual and transgender people across the Commonwealth, and Pride House welcomed more than 6,000 visitors through its doors. The Scottish Government launched its one Scotland campaign in the middle of the games, promoting the message that Scotland believes in equality. It is vital that the games are a positive force for inclusion not just in the weeks past but for the decades to come.

We are continuing to work with LEAP Sports Scotland to remove barriers to participation in sport, whatever those barriers are.

Visitors and athletes alike saw at first-hand what it is like to be in a country whose Government is committed to an equal and fair society for everyone.



The figures above represent only the core funders and how their money was spent. The budget does not reflect the huge amount of 'in kind' resource from partners and supporters. In particular, we would like to thank Councillor Gordon Matheson and Glasgow City Council for their huge support in getting the venue into shape. There are also countless sponsors and donations without whom, many of the individual events would not have been able to go ahead.

LEAP Sports
continues to work
with future Pride
House organisers,
working as part of
the Pride House
International
movement.

### Legacy

Much has been written about the legacy of the Commonwealth Games, and of Pride House Glasgow.

New LGBT sports groups have been popping up in Scotland in the past year, with community activists keen to develop new opportunities in sports such as boxing, rugby, hockey, swimming, and cycling.

LEAP Sports bid for and won the right to host the European Gay and Lesbian Sports Federation Annual General Assembly and will host this with a one day conference in 2016 called 'Diverse Identities in Sport'. Another legacy (home hosting – see page 20) will continue to support the conference and assembly.

A lot has been said of the need for a new LGBT centre following the success of Pride House Glasgow. A group of organisations led by LGBT Youth Scotland and including Terrence Higgins Trust, LGBT Centre for Health & Wellbeing, LEAP Sports and Scottish Refugee Council amongst others, have been meeting with Glasgow City Council and potential funders since.

Pride House Glasgow won the Stonewall UK 2014 Sports Award and the Scottish LGBTI Awards 2015 Sports Category.

LEAP Sports continues to work with future Pride House organisers, working as part of the Pride House International movement.

In the following article, LEAP Sports Chair Hugh Torrance discusses the role Pride House played in the human rights legacy of the Commonwealth Games.

www.legacy 2014.co.uk/news/a-proud-role-at-the-heart-of-the-equality-and-human-rights-legacy





#### ABOUT US - WHO ARE LEAP SPORTS SCOTLAND?

In 2010, a small group of activists who were members from a variety of LGBT sports and outdoor activity groups came together to discuss some of areas of joint interest. A number of areas emerged from this series of meetings. How can we respond to the wider LGBT rights agenda in a more joined up way? Wouldn't it be useful to be able to better pool resources? How can we ensure that our community is truly inclusive and truly included? We went on to conduct a community consultation which had 452 respondents. The key findings of this were to become our core objectives, and together, Leadership, Empowerment and Active Participation gave us our name.

Amongst our early work was supporting the recently formed Glasgow Frontrunners to secure a small grant to train up Jog Leaders and to produce marketing material, and support activists to set up what was to become The Sonics basketball team, which is now running as part of the LGBT Centre for Health & Wellbeing in Edinburgh.

We helped Equality Network to get connected to the LGBT sports community across Scotland, contributing to the 'Out for Sport' research, and formed relationships with other leading organisations in the equalities sector in Scotland.

In 2012, LEAP Sports became a Scottish Charitable Incorporated Organisation and set up its first ever Board of Trustees.

LEAP Sports is committed to tackling the social and personal barriers which discourage LGBTI people across the country from participating in Scottish sports.

Sport, and all the benefits it brings, should be for everyone, and we are dedicated to making Scotland a proud leader in the ongoing campaign to recognise and celebrate diversity in sport.

We work with sports groups and various community partners from all across Scotland to pursue our five key objectives:

- 1. To advance community development through supporting the development of LGBTI sports organisations and their leaders across Scotland.
- 2. To promote equality and diversity through challenging discrimination on the grounds of sexual orientation and gender identity within sport, and to work towards the visibility and inclusion of LGBTI people in mainstream sports.
- 3. To promote equality and diversity through influencing national agencies, governing bodies and leaders within mainstream sports, and to support them to implement policies of equality and inclusion.
- 4. To organise recreational activities which improve the quality of life for LGBTI people encouraging and enabling them to overcome the barriers which block their access to sport.
- To further the advancement of public participation in sport by using the opportunities and legacy of sports events as an opportunity for LGBTI sports development and growth.





Pride House diary of events (all at Pride House unless stated)

#### Friday 18th July

LGBTI People of the Commonwealth Conference run by Equality Network, Kaleidoscope Trust and Glasgow Human Rights Network, Glasgow University

#### Saturday, 19th July

Pride House @ Pride Glasgow (King Street Carpark, Glasgow)

Pride House Tearoom drop-in, 1pm-7pm

#### Sunday, 20th July

Drumming Workshop 2pm - 4.30pm

#### Monday, 21st July

Equality and Ethics in Sport workshop, Beyond the Games, Glasgow Caledonian University

#### Tuesday, 22nd July

Pre-opening Launch Event 5-7pm

Badminton Club Open Session 7pm-9pm (Meadowbank Centre, Edinburgh)

#### Wednesday, 23rd July

LGBTQI Rights (& Wrongs) 2-4pm

Dumfries Youth Hip Hop event 7pm (The Old School, Brooke Street, Dumfries)

Opening Ceremony party, 7pm until late

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

#### Thursday, 24th July

OurStory Scotland's Moving Bodies, 10am - 1pm

Transgender People in Sport 1pm

Commonwealth Running Tours 7pm (The ARC, Glasgow Caledonia University)

Testimony by Ignite Theatre 8pm

44 Stories by Drew Taylor 9.30pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

#### Friday, 25th July

Pride House Family Zone 10am - 1pm

Laughter Yoga Workshop 2-5pm

Saltire Thistle F.C.'s Big Gay Quiz 7.30pm-10pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

### Saturday, 26th July

Treasure Hunt 10.30am-4.30pm

LEAP in the North! noon-3pm (RGU: Sport, Garthdee Campus, Aberdeen)

Potted Sports 1pm-5pm

Sports Fair 1pm-5pm

Triathlon Viewing 1pm-5pm

Open Badminton Competition 1pm-5pm (Gorbals Leisure Centre, Glasgow)

Commonwealth Summer Reception 7pm-10pm

Late Night Cinema 10.30pm-11.30pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

#### Sunday, 27th July

Drumming Workshop 2pm-4.30pm

Out There! New Scottish LGBT Writing 2pm-4pm

Women in Sport & Parkour Taster / 6pm-10pm

Day Hill Walk for Beginners 8.30am-5.30pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition







# Appendix 2 continued

Monday, 28th July

Gender in sport debate 11am

Multicultural Homecoming Ceilidh 2-4pm

Against the Rules: Exhibition Launch 5.30pm-6.30pm (The Virginia Gallery, Glasgow G1 1TS)

X and Y by New Room Theatre 8-10pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

Tuesday, 29th July

Health & Wellbeing workforce 10am-1pm

Against the Rules: Exhibition noon-5pm (The Virginia Gallery, Glasgow G1 1TS)

Inverness Boating 6.30pm (River Ness)

LGBT History Walk 5.30pm-7pm

Badminton Club Open Session 7pm-9pm (Meadowbank Centre, Edinburgh)

Wii Sports Night 7pm-10pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

Wednesday, 30th July

Express Zumba Sessions 12.15pm-1pm, 1.15pm-2pm

Against the Rules: Exhibition noon-5pm (The Virginia Gallery, Glasgow G1 1TS)

Exploring Glasgow by Bike 5pm-7pm

Sound Youth Trampolining 6pm (Meadowbank Sports Centre, Edinburgh)

SWAN International Networking, 7pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

Thursday, 31st July

Pride House Family Zone 10am-1pm

Against the Rules: Exhibition noon-5pm (The Virginia Gallery, Glasgow G1 1TS)

A Focus on LGBT Sport 2pm-4pm

Perth GLOW Youth Ice Skating Evening 6pm (Dewars Centre, Perth)

Commonwealth Running Tours 7pm (The ARC, Glasgow Caledonia University)

Transgender Discussion Night 6pm-9pm

Tourist Misinformation Comedian Susie McCabe 9.30pm-10.30pm

Gameface - Art Residency

LGBTI People of the Commonwealth Exhibition

Friday, 1st August

W.A.G. Dog Walk 10.30am-noon

Against the Rules: Exhibition noon-5pm (The Virginia Gallery, Glasgow G1 1TS)

Over the Lairig Ghru - Wild Camping 10.30am (meet at Aviemore Train Station)

This Is Who I Am: Dates N Mates 4-6pm

Love Club by Drew Taylor 8pm-10pm

DJ Set with DJ Drew 10pm

Gameface - Art Residency

Saturday, 2nd August

Beinn a' Bhuird - Wild Camping 11.45am (meet at Keiloch Car Park, 4km East of Braemar)

Youth Reception 11am-noon

Against the Rules: Exhibition noon-5pm (The Virginia Gallery, Glasgow G1 1TS)

Youth Zone noon-4pm

LEAP Sports East Fun Day 1pm-3pm (The Meadows, Edinburgh EH9 9EX)

Open Stage 4pm-5pm

An LGBTI Question of Sport 7pm-9pm

Late night dance show: Chris Olwage 10pm

Sunday, 3rd August

Pride House Breakfast 10am-noon

Against the Rules: Exhibition / noon-5pm (The Virginia Gallery, Glasgow)

Cycle Race Watch noon-5pm

Closing Ceremony Party

Gameface - Art Residency







#### **Evaluation data**

In this report the statistics presented are based on evaluation forms completed by both individuals and those representing organisations. Of the 90 events that ran across Scotland as Pride House events, 63 took place in Pride House itself. Of those, 25 were evaluated (40%).

The statistics given are categorised into the following main areas:

- 1. Participant evaluations:
  - a. All events
  - b. Events by theme:
    - i. Sports events
    - ii. Culture events
    - iii.Tourism events
- 2. Organiser evaluations
- 3. Drop in evaluations

Participant evaluation data is presented twice, across two sections: the first section comprises all of the event evaluations that were completed; the second section separates those evaluations by event theme (each event in Pride House had a sports, culture or tourism theme). These themes were not mutually exclusive – for example, some events were labelled as being both a sports and culture event, etc. – and as such the combined total of the evaluations by theme appears higher than the total number of individual evaluations.

#### a. Participant Evaluations

All of these evaluations have been collated under the first subsection (Pride House Overall); they have then been subcategorised into three thematic groups - Sports, Culture and Tourism. Each event evaluated was labelled as falling into one or more of these categories by virtue of being primarily or significantly related to that theme.

#### i. Pride House Overall

In total 375 individual evaluations were completed throughout the duration of Pride House Glasgow.

RESPONDENT PROVENANCE		
Glasgow 49%	Scotland Other 23%	Other 28%

VENUE		
Location	Facilities	Appearance
Very Satisfied 79%	Very Satisfied 60%	Very Satisfied 64%
Satisfied 12%	Satisfied 22%	Satisfied 25%
Don't Know 2%	Don't Know 8%	Don't Know 4%
Disappointed 3%	Disappointed 4%	Disappointed 2%
Very Disappointed 4%	Very Disappointed 4%	Very Disappointed 5%



# Appendix 3 - Pride House Overall, continued

EXPERIENCE	
Atmosphere	Staff / Volunteers
Very Satisfied 64%	Very Satisfied 76%
Satisfied 24%	Satisfied 14%
Don't Know 3%	Don't Know 1%
Disappointed 2%	Disappointed 2%
Very Disappointed 4%	Very Disappointed 5%

How Did It Feel For You	LGBT Representation
Very Satisfied 62%	Very Satisfied 74%
Satisfied 22%	Satisfied 13%
Don't Know 7%	Don't Know 2%
Disappointed 2%	Disappointed 2%
Very Disappointed 5%	Very Disappointed 4%

PRIDE HOUSE RATING	
Very Good 77%	Good 20%
Average 2%	Poor 0%
Very Poor 0%	

WAS PRIDE HOUSE WELCOMING?	
Yes 98%	No 1%

ARE YOU INTERESTED IN LGBT SPORTS CLUBS?	
Yes 63%	No 35%

VISIT	
It was a good use of my time	I achieved what I hoped to
Strongly Agree 60%	Strongly Agree 50%
Agree 36%	Agree 41%
Don't Know 2%	Don't Know 6%
Disagree 1%	Disagree 2%
Strongly Disagree 0%	Strongly Disagree 0%

The event highlighted opportunities for me	I made useful contacts
Strongly Agree 35%	Strongly Agree 32%
Agree 27%	Agree 30%
Don't Know 30%	Don't Know 31%
Disagree 5%	Disagree 3%
Strongly Disagree 0%	Strongly Disagree 1%

Comments by participants included:

'[The venue is]
absolutely brilliant!'

'A perfect opportunity for encouraging people to address different lifestyles all over the world.'

'Great to have Pride House as it brought me into Glasgow'

'Great resource
- very much
enjoyed my visit
and intend to
come again whilst
it's here. There
was an especially
welcoming
and inclusive
atmosphere - a
point illustrated
by many different
people I spoke to
on my visit. Thank
you!'

'Absolutely fantastic event! My daughter and I had a great time.' 'Our two children [...] thoroughly enjoyed themselves.'

'Very very welcoming.'

'Excellent environment, staff so friendly and welcoming. Comfortable for those who have never been to an event like this before.'

'Great idea which
I have promoted
through my
work as [a]
health promotion
specialist [...] I
sincerely hope we
can build on this
and rebuild our
LGBT centre from
scratch and keep it
running for us who
are not interested
in the LGBT scene
in Glasgow.'

VISIT Continued	
I found out information about LGBT equality in Scotland that has enhanced my trip	It showcased Scotland as a destination for tourism and culture
Strongly Agree 31%	Strongly Agree 35%
Agree 30%	Agree 42%
Don't Know 13%	Don't Know 13%
Disagree 4%	Disagree 5%
Strongly Disagree 0%	Strongly Disagree 0%

I learned more about opportunities to get invovled in sport or activity	I'm more likely to get invovled with something sport, LGBT or community-related as a result of my visit
Strongly Agree 26%	Strongly Agree 30%
Agree	31% Agree 30%
Don't Know 22%	Don't Know 22%
Disagree 10%	Disagree 7%
Strongly Disagree 2%	Strongly Disagree 1%

LIFESTYLE	
How many times per week do you do 30 mins+ of physical activity	
None	7%
1-2	30%
3-4	28%
5+	22%

Are you a member of a gym, leisure centre or sports club		
Yes	49%	
No	48%	

Have you taken part in a diet in the last 6 months		
\	Yes	6%
1	Vo	43%

# Appendix 3 - Pride House Overall, continued

PERSONAL INFORMATION	N
Age	
0-16	2%
17-24	14%
25-34	31%
35-44	22%
45-54	15%
55-64	5%
65+	2%
Prefer not to say	0%

Which of the following best describes how yo think of yourself	ou
Heterosexual / straight	17%
Gay	29%
Lesbian	18%
Bisexual	4%
Other (e.g. Queer)	6%
Prefer not to say	3%

What is your ethnic group	
White	88%
Mixed / multiple	2%
Asian, South Asian or Asian British	1%
African, Carribean or Black	1%
Other	0%
Prefer not to say	2%

Gender identity	
Male	41%
Female	42%
Non-binary	5%
Prefer not to say	1%

Comments by participants included:

'I was mainly bullied at school during P.E. lessons – as a result I now hate sports activities – but maybe time for reconsideration.'

'Fantastic event, great atmosphere.'

'Decent people /
decent atmosphere.
More more more
please!'

'Thank you to all the volunteers for everything you're doing to ensure that Pride House is a success. Proud of Glasgow!'

'Fantastic venue and friendly, welcoming staff.'



PERSONAL INFORMATION Continued		
Have you ever identified as a trans / transgender person		
Yes	4%	
No	81%	
Prefer not to say	4%	

Is your gender identity different to the sex you were assumed to be at birth	
Yes	6%
No	77%
Prefer not to say	3%



problem or disability which has lasted, or is expected to last, at least 12 months (include problems related to ageing).	
Yes, limited a lot	2%
Yes, limited a little	14%
No	74%
Prefer not to sav	2%

Are your day-to-day activities limited because of a health





# Appendix 3 - Sports Events

# ii. Sports Events

80 individual evaluations were completed throughout the duration of Pride House Glasgow for events that were identified as primarily or significantly having a sports theme.

RESPONDENT PROVENANCE		
Glasgow 45%	Scotland other 20%	
Other 35%		

VENUE	
Location	
Very Satisfied	80%
Satisfied	10%
Don't Know	0%
Disappointed	5%
Very Disappointed	5%

Facilities	
Very Satisfied	55%
Satisfied	25%
Don't Know	5%
Disappointed	5%
Very Disappointed	5%

Appearance	
Very Satisfied	65%
Satisfied	25%
Don't Know	0%
Disappointed	0%
Very Disappointed	10%

EXPERIENCE	
Atmosphere	
Very Satisfied	75%
Satisfied	15%
Don't Know	0%
Disappointed	0%
Very Disappointed	10%

Staff / Volunteers	
Very Satisfied	75%
Satisfied	15%
Don't Know	0%
Disappointed	0%
Very Disappointed	10%

EXPERIENCE Continued	
How Did It Feel For You	
Very Satisfied	75%
Satisfied	10%
Don't Know	5%
Disappointed	0%
Very Disappointed	10%

LGBT Representation	
Very Satisfied	75%
Satisfied	0%
Don't Know	10%
Disappointed	0%
Very Disappointed	10%

PRIDE HOUSE RATING	
Very Good	90%
Good	10%
Average	0%
Poor	0%
Very Poor	0%

WAS PRIDE HOUSE WELCOMING?	
Yes	100%
No	0%

ARE YOU INTERESTED IN LGBT SPORTS CLUBS?	
Yes	70%
No	25%

VISIT	
It was a good use of my time	
Strongly Agree	75%
Agree	15%
Don't Know	0%
Disagree	0%
Strongly Disagree	0%

I achieved what I hoped to	
Strongly Agree	70%
Agree	20%
Don't Know	0%
Disagree	0%
Strongly Disagree	0%

The event highlighted opportunities for me	
Strongly Agree	40%
Agree	25%
Don't Know	15%
Disagree	5%
Strongly Disagree	0%

I made useful contacts	
Strongly Agree	35%
Agree	30%
Don't Know	10%
Disagree	10%
Strongly Disagree	0%

I found out information about LGBT equality in Scotland that has enhanced my trip	
Strongly Agree	25%
Agree	50%
Don't Know	10%
Disagree	0%
Strongly Disagree	0%

It showcased Scotland as a destination for tourism and culture	
Strongly Agree	30%
Agree	30%
Don't Know	15%
Disagree	10%
Strongly Disagree	0%

It promoted Glasgow and Scotland	
Strongly Agree	35%
Agree	45%
Don't Know	10%
Disagree	0%
Strongly Disagree	0%

It improved my view of Scotland and Glasgow on the whole	
Strongly Agree	40%
Agree	30%
Don't Know	10%
Disagree	5%
Strongly Disagree	0%

I learned more about opportunities to get invovled in sport or activity	
Strongly Agree	20%
Agree	30%
Don't Know	20%
Disagree	5%
Strongly Disagree	0%

I'm more likely to get invovled with something sport, LGBT or community-related as a result of my visit	
Strongly Agree	25%
Agree	15%
Don't Know	20%
Disagree	15%
Strongly Disagree	0%

# Appendix 3 - Sports Events, continued

LIFESTYLE	
How many times per week do you do 30 mins+ of physical activity	
None	0%
1-2	25%
3-4	25%
5+	35%
Strongly Disagree	0%

Are you a member of a gym, leisur sports club	e centre or
Yes	85%
No	5%

Have you taken part in a diet in the last 6 months	
Yes	20%
No	70%

PERSONAL INFORMATION	
Age	
O-16	5%
17-24	0%
25-34	45%
35-44	25%
45-54	10%
55-64	5%
65+	0%
Prefer not to say	0%

Which of the following best describes how you think of yourself	
Heterosexual / straight	15%
Gay	40%
Lesbian	20%
Bisexual	10%
Other (e.g. Queer)	0%
Prefer not to say	10%

What is your ethnic group	
White	90%
Mixed / multiple	0%
Asian, South Asian or Asian British	0%
African, Carribean or Black	0%
Other	0%
Prefer not to say	5%

PERSONAL INFORMATION Continued	
Gender identity	
Male	55%
Female	35%
Non-binary	0%
Prefer not to say	0%

Have you ever identified as a trans / transgender person	
Yes	0%
No	80%
Prefer not to say	10%

Is your gender identity different to the sex you were assumed to be at birth	
Yes	0%
No	85%
Prefer not to say	5%

a health problem or disability which has lasted, or is expected to last, at least 12 months (include problems related to ageing).	
Yes, limited a lot	5%
Yes, limited a little	20%
No	70%
Prefer not to say	0%

# iii. Culture Events

202 individual evaluations were completed throughout the duration of Pride House Glasgow for events that were identified as primarily or significantly having a culture theme.

RESPONDENT PROVENANCE		
Glasgow 55%	Scotland other 14%	
Other 20%		

VENUE	
Location	
Very Satisfied	80%
Satisfied	12%
Don't Know	2%
Disappointed	2%
Very Disappointed	5%

Facilities	
Very Satisfied	60%
Satisfied	21%
Don't Know	8%
Disappointed	4%
Very Disappointed	5%

Appearance	
Very Satisfied	64%
Satisfied	24%
Don't Know	5%
Disappointed	2%
Very Disappointed	5%

EXPERIENCE	
Atmosphere	
Very Satisfied	64%
Satisfied	25%
Don't Know	4%
Disappointed	2%
Very Disappointed	4%

Staff / Volunteers	
Very Satisfied	75%
Satisfied	15%
Don't Know	1%
Disappointed	2%
Very Disappointed	5%

EXPERIENCE Continued	
How Did It Feel For You	
Very Satisfied	61%
Satisfied	21%
Don't Know	7%
Disappointed	2%
Very Disappointed	5%

LGBT Representation	
Very Satisfied	61%
Satisfied	21%
Don't Know	7%
Disappointed	2%
Very Disappointed	5%

PRIDE HOUSE RATING	
Very Good	78%
Good	20%
Average	2%
Poor	0%
Very Poor	0%

WAS PRIDE HOUSE WELCOMING?		
	Yes	98%
	No	1%

ARE YOU INTERESTED IN LGBT SPORTS CLUBS?	
Yes	61%
No	36%

# Appendix 3 - Culture Events, continued

VISIT	
It was a good use of my time	
Strongly Agree	45%
Agree	29%
Don't Know	2%
Disagree	1%
Strongly Disagree	0%

I achieved what I hoped to	
Strongly Agree	50%
Agree	40%
Don't Know	6%
Disagree	2%
Strongly Disagree	0%

The event highlighted opportunities for me	
Strongly Agree	35%
Agree	27%
Don't Know	30%
Disagree	5%
Strongly Disagree	0%

I made useful contacts	
Strongly Agree	31%
Agree	31%
Don't Know	31%
Disagree	3%
Strongly Disagree	1%

I found out information about LGBT equality in Scotland that has enhanced my trip	
Strongly Agree	31%
Agree	41%
Don't Know	13%
Disagree	5%
Strongly Disagree	0%

It showcased Scotland as a destination for tourism and culture	
Strongly Agree	36%
Agree	42%
Don't Know	12%
Disagree	5%
Strongly Disagree	0%

It promoted Glasgow and Scotland	
Strongly Agree	49%
Agree	40%
Don't Know	6%
Disagree	1%
Strongly Disagree	N/A

It improved my view of Scotland and Glasgow on the whole	
Strongly Agree	43%
Agree	35%
Don't Know	17%
Disagree	2%
Strongly Disagree	0%

I learned more about opportunities to get invovled in sport or activity	
Strongly Agree	26%
Agree	32%
Don't Know	21%
Disagree	11%
Strongly Disagree	2%

I'm more likely to get invovled with something sport, LGBT or community-related as a result of my visit	
Strongly Agree	30%
Agree	30%
Don't Know	23%
Disagree	7%
Strongly Disagree	1%

LIFESTYLE	
How many times per week do you do 30 mins+ of physical activity	
None	7%
1-2	31%
3-4	34%
5+	26%
Strongly Disagree	0%

Are you a member of a gym, leisure centre or sports club	
Yes	48%
No	50%

Have you taken part in a diet in the last 6 months	
Yes	8%
No	91%

PERSONAL INFORMATION	
Age	
0-16	2%
17-24	15%
25-34	31%
35-44	13%
45-54	7%
55-64	2%
65+	2%
Prefer not to say	0%

Which of the following best describes how you think of yourself	
Heterosexual / straight	18%
Gay	42%
Lesbian	22%
Bisexual	3%
Other (e.G. Queer)	6%
Prefer not to say	3%

What is your ethnic group	
White	89%
Mixed / multiple	2%
Asian, South Asian or Asian British	1%
African, Carribean or Black	1%
Other	0%
Prefer not to say	2%

PERSONAL INFORMATION Continued	
Gender identity	
Male	41%
Female	44%
Non-binary	5%
Prefer not to say	1%

Have you ever identified as a trans / transgender person	
Yes	5%
No	3%
Prefer not to say	82%

Is your gender identity different to the sex you were assumed to be at birth	
Yes	6%
No	79%
Prefer not to say	2%

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months (include problems related to ageing).

Yes, limited a lot
Yes, limited a little
No
75%

Prefer not to say
2%

### iv. Tourism Events

48 individual evaluations were completed throughout the duration of Pride House Glasgow for events that were identified as primarily or significantly having a tourism theme.

RESPONDENT PROVENANCE		
Glasgow 42%	Scotland other 25%	
Other 33%		

VENUE	
Location	
Very Satisfied	66%
Satisfied	17%
Don't Know	17%
Disappointed	0%
Very Disappointed	0%

Facilities	
Very Satisfied	58%
Satisfied	25%
Don't Know	17%
Disappointed	0%
Very Disappointed	0%

Appearance	
Very Satisfied	58%
Satisfied	33%
Don't Know	8%
Disappointed	0%
Very Disappointed	0%

EXPERIENCE	
Atmosphere	
Very Satisfied	42%
Satisfied	42%
Don't Know	0%
Disappointed	0%
Very Disappointed	0%

Staff / Volunteers	
Very Satisfied	50%
Satisfied	33%
Don't Know	0%
Disappointed	0%
Very Disappointed	0%

EXPERIENCE Continued	
How Did It Feel For You	
Very Satisfied	33%
Satisfied	42%
Don't Know	8%
Disappointed	0%
Very Disappointed	0%

LGBT Representation	
Very Satisfied	42%
Satisfied	33%
Don't Know	0%
Disappointed	0%
Very Disappointed	0%

PRIDE HOUSE RATING	
Very Good	58%
Good	33%
Average	0%
Poor	0%
Very Poor	0%

WAS PRIDE HOUSE WELCOMING?	
Yes	100%
No	0%

ARE YOU INTERESTED IN LGBT SPORTS CLUBS?	
Yes	58%
No	42%

VISIT		
It was a good use of my time		
Strongly Agree	50%	
Agree	42%	
Don't Know	0%	
Disagree	8%	
Strongly Disagree	0%	

I achieved what I hoped to	
Strongly Agree	42%
Agree	33%
Don't Know	8%
Disagree	17%
Strongly Disagree	0%

The event highlighted opportunities for me	
Strongly Agree	17%
Agree	17%
Don't Know	50%
Disagree	16%
Strongly Disagree	0%

I made useful contacts	
Strongly Agree	17%
Agree	17%
Don't Know	66%
Disagree	0%
Strongly Disagree	0%

I found out information about LGBT equality in Scotland that has enhanced my trip	
Strongly Agree	17%
Agree	50%
Don't Know	25%
Disagree	0%
Strongly Disagree	0%

It showcased Scotland as a destination for tourism and culture	
Strongly Agree	8%
Agree	66%
Don't Know	17%
Disagree	8%
Strongly Disagree	0%

It promoted Glasgow and Scotland	
Strongly Agree	35%
Agree	50%
Don't Know	8%
Disagree	8%
Strongly Disagree	0%

It improved my view of Scotland and Glasgow on the whole	
Strongly Agree	17%
Agree	50%
Don't Know	33%
Disagree	0%
Strongly Disagree	0%

I learned more about opportunities to get invovled in sport or activity	
Strongly Agree	0%
Agree	17%
Don't Know	58%
Disagree	0%
Strongly Disagree	17%

I'm more likely to get invovled with something sport, LGBT or community-related as a result of my visit	
Strongly Agree	0%
Agree	42%
Don't Know	50%
Disagree	0%
Strongly Disagree	8%

# Appendix 3 - Tourism Events, continued

LIFESTYLE	
How many times per week do you do 3 of physical activity	30 mins+
None	8%
1-2	33%
3-4	42%
5+	17%
Strongly Disagree	0%

Are you a member of a gym, leisure ce sports club	entre or
Yes	33%
No	66%

Have you taken part in a diet in the last	6 months	
Yes	8%	
No	92%	

PERSONAL INFORMATION	
Age	
0-16	8%
17-24	0%
25-34	17%
35-44	25%
45-54	33%
55-64	17%
65+	0%
Prefer not to say	0%

Which of the following best describes how you think of yourself	
Heterosexual / straight	0%
Gay	42%
Lesbian	25%
Bisexual	0%
Other (e.g. Queer)	17%
Prefer not to say	8%

What is your ethnic group	
White	83%
Mixed / multiple	8%
Asian, South Asian or Asian British	0%
African, Carribean or Black	0%
Other	0%
Prefer not to say	0%

PERSONAL INFORMATION Continued	
Gender identity	
Male	42%
Female	42%
Non-binary	8%
Prefer not to say	8%

Have you ever identified as a trans / transgender person	
Yes	8%
No	83%
Prefer not to say	8%

Is your gender identity different to the sex you were assumed to be at birth	
Yes	8%
No	83%
Prefer not to say	8%

a health problem or disability which has lasted, or is expected to last, at least 12 months (include problems related to ageing).	
Yes	8%
No	83%
Prefer not to say	8%
Prefer not to say	2%

# b. Organiser Evaluations

The organisers of 22 events in Pride House completed evaluations.

VENUE	
Location	
Very Satisfied	67%
Satisfied	11%
Don't Know	11%
Disappointed	0%
Very Disappointed	11%

Facilities	
Very Satisfied	67%
Satisfied	11%
Don't Know	11%
Disappointed	0%
Very Disappointed	11%

Appearance	
Very Satisfied	89%
Satisfied	0%
Don't Know	0%
Disappointed	0%
Very Disappointed	11%

EXPERIENCE	
Atmosphere	
Very Satisfied	78%
Satisfied	11%
Don't Know	0%
Disappointed	0%
Very Disappointed	11%

Staff / Volunteers	
Very Satisfied	89%
Satisfied	0%
Don't Know	0%
Disappointed	0%
Very Disappointed	11%

EXPERIENCE Continued	
How Did It Feel For You	
Very Satisfied	89%
Satisfied	0%
Don't Know	0%
Disappointed	0%
Very Disappointed	11%

LGBT Representation	
Very Satisfied	89%
Satisfied	0%
Don't Know	0%
Disappointed	0%
Very Disappointed	11%

N.B. Although some organisers rated some aspects 'Very Disappointed', every organiser gave Pride House Glasgow an overall rating of Very Good. This reflects an issue identified with some participant evaluations, where some respondents appear to have misread the scoring scale for some questions on which 1 was a 'high' score (Very Satisfied) and 5 was a 'low' score (Very Disappointed), however we have retained the scored elements.



